

Connect Facilitator Coach

Location: Remote with travel to U.S. Air Force bases (up to 75%), Domestic and International

Employment Type: Full-Time, remote

Department: Military & Government Partnerships

Reports To: Connect Program Manager

Purpose

The Connect Facilitator Coach delivers SafeSide Prevention's <u>Connect Program</u> and develops the next generation of facilitators across military and government partnerships. The immediate priority is the Wingman Guardian Connect Resilience Training Program for the U.S. Air Force, with scope to support other Connect implementations as the portfolio grows. This role combines direct training delivery with coaching and quality assurance—ensuring facilitators master the curriculum and participants experience evidence-based learning that builds connection and resilience.

Key Responsibilities

Training Delivery

- Lead Connect training sessions (24 modules, 6–8 hours) for groups of 25–50 participants.
- Create psychologically safe learning environments that promote connection and resilience.
- Coordinate logistics, preparation, and debriefs with project partners and co-trainers.

Facilitator Development

- Coach developing facilitators through observation, feedback, and skill-building sessions.
- Conduct train-the-trainer activities virtually and on-site.
- Support facilitators with preparation, delivery strategies, and curriculum mastery.

Quality Assurance

- Monitor program fidelity across installations.
- Document observations to support continuous improvement.
- Assist with data collection for evaluation partners.

Qualifications

Required

- Demonstrated experience training, coaching, or facilitating groups of 20+ participants.
- Strong communication skills and emotional intelligence.
- Ability to travel up to 75% to U.S. Air Force installations (domestic and international).



- Comfort with both in-person and virtual formats.
- Ability to work across time zones.

Preferred

- Prior military experience (any branch), military family support, or personnel development background.
- Experience in resilience, prevention, mental health support, or human performance.
- Previous work with research-based or curriculum-driven programs.

Deliverables & Reporting Cadence

Frequency	Deliverable
Per event	Trip report within 48 hours of training or site visit
Per coaching engagement	Feedback form and session summary
Monthly	~3-4 site visits to Air Force installations, Group Refresher Meetings
Quarterly	Summary of program delivery, facilitator progress, and fidelity observations

About SafeSide Prevention

SafeSide Prevention partners with healthcare, military, public safety, education, and community organizations to prevent suicide through evidence-based training and coaching. Learn about our team and values at https://safesideprevention.com/about.

Equal Opportunity Employer

SafeSide is an Equal Opportunity Employer. Employment decisions are made without regard to race, color, religion, national origin, gender, sexual orientation, gender identity, age, physical or mental disability, genetic factors, military/veteran status or other characteristics protected by law.